

## SOURCES

popular concept in cities, it includes whimsical projects like yarn bombing and pop-up parks, as well as practical fixes to overlooked problems, such as building a footbridge over an obstructed walkway. Although long-term strategies are integral to developing cities or libraries, tactics can be used to address immediate needs or can mark the beginning of a large-scale initiative.

The author begins with an introduction to the concept of tactical urbanism, a glossary of urbanism concepts, and a discussion of how the approach is relevant to libraries. Like cities, libraries are often tasked with finding solutions to problems on the fly, without expertise or adequate funding. The book is filled with case studies of tactical urbanism projects, ranging from small, low-budget endeavors to massive city-wide initiatives. Chapter 2 describes several nonlibrary projects, each followed by a discussion of how the concept applies to libraries. Munro grounds the reader with a reality check before diving into library case studies. Potential pitfalls to consider include the possibility of alienating rather than connecting with the community, the risk of skirting legality, the need to handle the inevitable criticism constructively, and, of course, the lack of sufficient funding.

The library case studies range from public library projects (e.g., Dewey-less shelving systems), political activism (EveryLibrary), and metadata (MarcEdit, Koios, and Access Checker) to major city library renovations such as Washington, DC's interim branches and London's Idea Stores. Each case study includes a summary of the project, the key principles behind it, and the nature of the intervention. The author concludes each example with an interview with one of the project planners, providing further insight into the process.

Tactical urbanism is an approach that can be used for problem-solving and enhancing services in any type of library, as all librarians function within the constraints of budget and bureaucracy. I would most strongly recommend this book for public librarians. The many examples provide inspiration for innovative programs and community-library partnerships. Library directors will find helpful information in the "library leader's guide" for fostering passion projects in their organization. *Tactical Urbanism for Librarians* is a great resource for library staff looking for new ideas for doing more with less.—*Jessica Givens, Library Associate in Information Services, Southwest Oklahoma City Public Library, Oklahoma City*

---

**Zotero: A Guide for Librarians, Researchers and Educators, 2nd ed.** By Jason Puckett. Chicago: ACRL, 2017. 205 p. Paper \$54.00 (ISBN: 978-0-83898-931-9).

Zotero is a reference management program that enables users to import references from online sources with a single click, organize them, use them to create citations and bibliographies, and share them with collaborators. Both free and remarkably easy to use, it has been making the lives of students and researchers a little easier for more than a decade. As one of the program's strengths is its intuitive interface, a book-length guide may seem unnecessary to some users who enjoy exploring software on their own; however, the new edition of Jason Puckett's *Zotero: A Guide for Librarians, Researchers and Educators* is nevertheless to be appreciated for the thoroughness with which it explains the program. For new users, it provides clear, step-by-step instructions to all Zotero's major functions, illustrated with extensive screenshots. It also provides enough detail about Zotero's advanced features that even experienced users are likely to learn something new. (I've been using it for years and had never noticed the "timeline" tool before reading this book.)

The guide is organized around the major functions of the Zotero program, with chapters on setting up, saving, and organizing references; creating citations and bibliographies; and synchronizing and sharing libraries. It also contains a chapter about add-ins that provide additional features and options for mobile users. As the primary intended audience is academic librarians, it concludes with a section on teaching and supporting Zotero, including sample session outlines for different audiences. There is no index.

The pace with which software changes always plagues writers of guides such as this one, and unfortunately—but predictably, as Puckett anticipates in the introduction—one major change to Zotero has already occurred since this book's publication. Zotero used to be available in two versions, a stand-alone program and a Firefox plug-in; support for the Firefox version was discontinued in mid-2017 with the release of Zotero 5.0. The book describes both versions, so its references to the Firefox plug-in are no longer current. However, most of the step-by-step instructions and screenshots refer to the stand-alone version of the program, so fortunately the impact on the book's usefulness is only minor.—*Molly Strothmann, Social and Behavioral Sciences Librarian and Collections Manager, University of Oklahoma, Norman*