Sources Professional Materials

Karen Antell, Editor

E-books in Academic Libraries
Finding the Answers to Legal Questions
The Google Generation
I Found it on the Internet: Coming of Age Online
Making a Collection Count
Managing Library Volunteers
No Shelf Required: E-books in Libraries
Project Management in Libraries, Archives and Museums
Staff Development on a Shoestring
Teaching Information Literacy Online
Vanishing Act: The Erosion of Online Footnotes and Implications
for Scholarship in the Digital Age
What They Don't Teach You in Library School
Young Adults Deserve the Best

RUSQ considers for review reference books and professional materials of interest to reference and user services librarians. Serials and subscription titles normally are not reviewed unless a major change in purpose, scope, format, or audience has occurred. Reviews usually are three hundred to five hundred words in length. Views expressed are those of the reviewers and do not necessarily represent those of ALA. Please refer to standard directories for publishers' addresses.

Individuals interested in reviewing professional materials should contact the "Professional Materials" editor, Karen Antell, Head of Reference and Outreach Services, Bizzell Memorial Library, University of Oklahoma, 401 West Brooks St., Room 146, Norman, OK 73019; e-mail: kantell@ou.edu. *E-books in Academic Libraries.* Ksenija Minčić-Obradović. Oxford: Chandos Publishing, 2010. 224 p. paper \$75 (ISBN 1-84334-586-2).

In this book, the author examines literature and data on e-book management in academic libraries worldwide and also draws on her own experience working with a large ebook collection to give the reader a detailed look at both the benefits and the challenges of e-books. Minčić-Obradović, manager of cataloging at the University of Auckland library in New Zealand, considers e-book issues from the viewpoints of librarians, faculty, and students. In her view, as university students' expectations and needs change, libraries and librarians must remain flexible in a constantly changing learning environment. E-book services must be available where the users are, both physically and virtually.

Issues with e-books include those that libraries have historically encountered with materials of all types, including selection and deselection, collection management, acquisition, access, cataloging, and user support. Along with these also come additional challenges unique to electronic resources, such as tracking usage statistics and maintaining user authentication processes. But these challenges are balanced by the value-added elements of electronic resources, including remote access, search options, and multimedia features. Minčić-Obradović outlines the problems that libraries can face with purchase models and formats that differ among vendors. In addition, she addresses the lack of standardization and uncertainty about future changes in formats, archive methods, and technology that are causing difficulties for libraries.

One strong point of this book is that the author emphasizes the importance of marketing. Often, patrons do not know about a library's e-book collection or how to use it. To encourage use of a library's e-books, librarians must make it easy for patrons to find them, whether they are linked in the online catalog, subject guides, course pages, and/or the university's course management system. Of course, along with getting the word out, library staff should know how to use the various e-book platforms so they can instruct students in their use.

This book offers a detailed, comprehensive look at ebooks, from their history to their future, and provides a balanced look at both their benefits and their drawbacks. It would serve as a good guide for using e-books to their maximum potential for academic libraries.—*Paula Barnett-Ellis, Health and Sciences Librarian, Jacksonville State University, Jacksonville, Alabama*

Finding the Answers to Legal Questions: A How-To-Do-It Manual. Virginia Tucker and Marc Lampson. New York: Neal-Schuman, 2011. 274 p. paper \$75 (ISBN 978-1-5557-0718-7).

Finding the Answers to Legal Questions is a recent release in Neal-Schuman's long established "How-To-Do-It Manuals" series. This title explicitly aims first for an audience of librarians and staff of public libraries providing legal reference services as well as students preparing for such careers. But