

Index to Volume 48

A

ACADEMIC LIBRARIES

- Applegate, Rachel. Whose Decline? Which Academic Libraries Are “Deserted” in Terms of Reference Transactions?, **48(2)**:176–189
- Cahoy, Ellysa Stern, and Loanne Snavely. Maximizing Local and National Assessment for Evidence-Based Librarianship, **48(3)**:216
- Elliott, Julie. Barriers to Extracurricular Reading Promotion in Academic Libraries, **48(4)**:340–346
- Fuller, Kate, Jill Livingston, Stephanie Willen Brown, Susanna Cowan, Thomas Wood, and Leslie Porter. Making Unmediated Access to E-Resources a Reality: Creating a Usable ERM Interface, **48(3)**:287–301
- Granfield, Diane, and Mark Robertson. Preference for Reference: New Options and Choices for Academic Library Users, **48(1)**:44–53
- Hartman, Karen A. Retaining Intellectual Capital: Retired Faculty and Academic Libraries, **48(4)**:420
- Lewis, Leslie A. From the Front Lines: An Academic Librarian Reports on the Impact of APA’s New Electronic Reference Guidelines, **48(2)**:128
- Meserve, Harry C., Sandra E. Belanger, Joan Bowlby, and Lisa Rosenblum. Developing a Model for Reference Research Statistics: Applying the “Warner Model” of Reference Question Classification to Streamline Research Services, **48(3)**:247–258
- Shumaker, David. Who Let the Librarians Out? Embedded Librarianship and the Library Manager, **48(3)**:239–242
- Sobel, Karen. Promoting Library Reference Services to First-Year Undergraduate Students: What Works?, **48(4)**:362–371
- Stein, Merrill, Teresa Edge, John M. Kelley, Dane Hewlett, and James F. Trainer. Using Continuous Quality Improvement Methods to Evaluate Library Service Points, **48(1)**:78–85
- Walsh, Tiffany R., and Christopher V. Hollister. Creating a Digital Archive for Students’ Research in a Credit

Library Course, **48(4)**:391–400

Accidental Technologist (column)

- From Accidental Technologist to Accidental Traveler, or What I Learned from a Month in Shanghai, **48(2)**:118–121

Teaching Reference: Ten Questions from a First Attempt, **48(4)**:330–333

Adams, Tina M. *See* Portree, Martha

ADULT SERVICES

- Hermes, Virginia, Mary Anne Hile, and Johnetta L. Frisbie. Reviving Literary Discussion: Book Club to Go Kits, **48(1)**:30–34

The Alert Collector (column)

- Brush, Denise A. Global Warming: Resources to Sustain a Collection, **48(4)**:334–339

Burcher, Charlotte, Neil Hollands, Andrew Smith, Barry Trott, and Jessica Zellers. Core Collections in Genre Studies: Fantasy Fiction 101, **48(3)**:226–231

Monroe, Amalia L. American Presidential Power: A Research Guide, **48(2)**:122–127

Stoddart, Richard A., Brett Spencer, and Adrienne R. McPhaul. A Select Survey of Criminal Justice Administration and Criminology Resources for Research, Reference, and Collection Development, **48(1)**:13–19

The Ambidextrous Librarian, or “You Can Teach a Middle-Aged Dog Some New Tricks!”

, **48(1)**:26–28

American Presidential Power: A Research Guide

, **48(2)**:122–127

AMERICAN PSYCHOLOGICAL ASSOCIATION (APA)

Lewis, Leslie A. From the Front Lines: An Academic Librarian Reports on the Impact of APA’s New Electronic Reference Guidelines, **48(2)**:128–131

Antell, Karen, and Jie Huang

Subject Searching Success: Transaction Logs, Patron Perceptions, and Implications for Library Instruction, **48(1)**:68–76

Antell, Karen, ed.

Professional Materials, **48(1)**:100–101, **48(2)**:205–208, **48(3)**:315–319, **48(4)**:414–417

Applegate, Rachel

Whose Decline? Which Academic

Libraries Are “Deserted” in Terms of Reference Transactions?, **48(2)**:176–189

B

Banks, Julie, and Carl Pracht

Reference Desk Staffing Trends: A Survey, **48(1)**:54–59

Barriers to Extracurricular Reading Promotion in Academic Libraries

, **48(4)**:340–346

Belanger, Sandra E.

See Meserve, Harry C.

Best Free Reference Websites

, **48(1)**:35–40

Best Historical Materials

, **48(1)**:41–43

BIBLIOGRAPHIC INSTRUCTION

Antell, Karen, and Jie Huang. Subject Searching Success: Transaction Logs, Patron Perceptions, and Implications for Library Instruction, **48(1)**:68–76

Robertson, Michael J., and James G. Jones. Exploring Academic Library Users’ Preferences of Delivery Methods for Library Instruction: Webpage, Digital Game, and Other Modalities, **48(3)**:259–269

Walsh, Tiffany R., and Christopher V. Hollister. Creating a Digital Archive for Students’ Research in a Credit Library Course, **48(4)**:391–400

BLACK FEMINIST LITERATURE

Hankins, Rebecca. Uncovering Black Feminist Writers 1963–90: An Evaluation of Their Coverage in Research Tools, **48(3)**:270–286

BOOK DISCUSSION GROUPS

Hermes, Virginia, Mary Anne Hile, and Johnetta L. Frisbie. Reviving Literary Discussion: Book Club to Go Kits, **48(1)**:30–34

Bowlby, Joan.

See Meserve, Harry C.

Brier, David J., and Vickery Kaye Lebbin.

Perception and Use of PowerPoint at Library Instruction Conferences, **48(4)**:352–361

Brown, Stephanie Willen.

See Fuller, Kate

Brush, Denise A. Global Warming: Resources to Sustain a Collection, **48(4)**:334–339

Building on a Firm Foundation: Readers’ Advisory over the Next Twenty-Five Years, **48(2)**:132–135

Burcher, Charlotte, Neil Hollands,

Andrew Smith, Barry Trott, and
Jessica Zellers

Core Collections in Genre Studies:
Fantasy Fiction 101, 48(3):226–231

Burke, Susan K.

Use of Public Libraries by Immigrants,
48(2):164–174

BUSINESS REFERENCE SOURCES

BRASS Business Reference Sources
Committee. Outstanding Business
References Sources, 48(2):136–140
Gonzalez, Adriana Trujillo, Vincci
Kwong, Julie Strange, and Julie
Yen. A Guide to Excellent Creative
Business Libraries and Business
Centers, 48(3):232–238

“But I Want a Real Book”

Erratum, 48(1):10

C

Cahoy, Ellysa Stern, and Loanne Snavely

Maximizing Local and National
Assessment for Evidence-Based
Librarianship, 48(3):216, 218–223

COLLECTION DEVELOPMENT

Stoddart, Richard A., Brett Spencer, and
Adrienne R. McPhaul. A Select Survey
of Criminal Justice Administration and
Criminology Resources for
Research, Reference, and Collection
Development, 48(1):13–19

Core Collections in Genre Studies:

Fantasy Fiction 101, 48(3):226–231

Cowan, Susan. *See* Fuller, Kate

Creating a Digital Archive for Students’
Research in a Credit Library Course,
48(4):391–400

CUSTOMER SERVICE

Villele, Luke, and Christopher C. Peters.
Don’t Shelve the Questions: Defining
Good Customer Service for Shelves,
48(1):60–67

D

DATABASES

Fuller, Kate, Jill Livingston, Stephanie
Willen Brown, Susanna Cowan,
Thomas Wood, and Leslie Porter.
Making Unmediated Access to
E-Resources a Reality: Creating a
Usable ERM Interface, 48(3):287–
301

Developing a Model for Reference
Research Statistics: Applying the
“Warner Model” of Reference
Question Classification to Streamline
Research Services, 48(3):247–258

DIGITAL REFERENCE SERVICES. *See*
VIRTUAL REFERENCE SERVICES

DISTANCE EDUCATION

Kern, M. Kathleen. Teaching Reference:
Ten Questions from a First Attempt,
48(4):330–333

Doherty, John J. *See* Portree, Martha
Don’t Shelve the Questions: Defining

Good Customer Service for Shelves,
48(1):60–67

E

Edge, Teresa. *See* Stein, Merrill
ELECTRONIC RESOURCES

Fuller, Kate, Jill Livingston, Stephanie
Willen Brown, Susanna Cowan,
Thomas Wood, and Leslie Porter.
Making Unmediated Access to
E-Resources a Reality: Creating a
Usable ERM Interface, 48(3):287–
301

Elliott, Julie

Barriers to Extracurricular Reading
Promotion in Academic Libraries,
48(4):340–346

Evans, R. Sean. *See* Portree, Martha
Exploring Academic Library Users’
Preferences of Delivery Methods
for Library Instruction: Webpage,
Digital Game, and Other Modalities,
48(3):259–269

F

Fagerstrom, David
obituary, 48(4):414

FANTASY FICTION

Burcher, Charlotte, Neil Hollands,
Andrew Smith, Barry Trott, and
Jessica Zellers. Core Collections in
Genre Studies: Fantasy Fiction 101,
48(3):226–231

The Flow State: An Interview with RUSA’s
Section Chairs, 48(3):224–225

Fontenot, Mitchell J.

The Ambidextrous Librarian, or “You
Can Teach a Middle-Aged Dog Some
New Tricks!”, 48(1):26–28

For Your Enrichment (column)

Gonzalez, Adriana Trujillo, Vincci
Kwong, Julie Strange, and Julie
Yen. A Guide to Excellent Creative
Business Libraries and Business
Centers, 48(3):232–238

Knibbe-Haanstra, Marcella. Reference
Desk Dilemmas: The Impact of New
Demands on Librarianship, 48(1):20,
22–25

Lewis, Leslie A. From the Front Lines:
An Academic Librarian Reports on
the Impact of APA’s New Electronic
Reference Guidelines, 48(2):128–
131, 129–131

Frisbie, Johnetta L. *See* Hermes, Virginia
From Accidental Technologist to
Accidental Traveler, or What I Learned
from a Month in Shanghai, 48(2):118–
121

From Committees of RUSA

BRASS Business Reference Sources
Committee. Outstanding Business
References Sources, 48(2):136–140
Interlibrary Loan Committee. Interlibrary
Loan Code for the United States,

48(4):418–419

Notable Books, 48(4):347–348

RUSA CODES Reading List Council. The
Reading List, 48(4):350–351

RUSA CODES Reference Sources
Committee. Outstanding Reference
Titles, 48(4):349

RUSA History Section. Best Historical
Materials, 48(1):41–43

From the Editor (column)

Cahoy, Ellysa Stern, and Loanne Snavely.
Maximizing Local and National
Assessment for Evidence-Based
Librarianship, 48(3):216, 218–223
Kudos Redux, 48(4):324, 326, 329
Radford, Marie L. A Personal Choice:
Reference Service Excellence,
48(2):108, 110–115

Kieft, Robert H. The Return of the *Guide
to Reference* (Books), 48(1):4, 6, 8–10

From the Front Lines: An Academic
Librarian Reports on the Impact
of APA’s New Electronic Reference
Guidelines, 48(2):128–131

From the President of RUSA (column)

The Flow State: An Interview with RUSA’s
Section Chairs, 48(3):224–225

A History of Innovation and a Future of
Possibility, 48(2):116–117

Visions of RUSA Future, 48(4):327–329
Welcome to the Table, 48(1):12, 19

Fuller, Kate, Jill Livingston, Stephanie
Willen Brown, Susanna Cowan,
Thomas Wood, and Leslie Porter
Making Unmediated Access to

E-Resources a Reality: Creating a
Usable ERM Interface, 48(3):287–
301

G

Global Warming: Resources to Sustain a
Collection, 48(4):334–339

Gonzalez, Adriana Trujillo, Vincci
Kwong, Julie Strange, and Julie Yen
A Guide to Excellent Creative Business
Libraries and Business Centers,
48(3):232–238

Granfield, Diane, and Mark Robertson
Preference for Reference: New Options
and Choices for Academic Library
Users, 48(1):44–53

Gregory, Cynthia L.

But I Want a Real Book, Erratum,
48(1):10

A Guide to Excellent Creative Business
Libraries and Business Centers,
48(3):232–238

GUIDELINES

Guidelines for Library and Information
Services to Older Adults, 48(2):209–
212

Interlibrary Loan Code for the United
States, 48(4):418–419

Interlibrary Loan Committee. Interlibrary
Loan Code for the United States,
48(4):418–419

INDEX TO VOLUME 48

H

- Hankins, Rebecca**
Uncovering Black Feminist Writers 1963-90: An Evaluation of Their Coverage in Research Tools, **48(3):270–286**
- Hartman, Karen A.**
Retaining Intellectual Capital: Retired Faculty and Academic Libraries, **48(4):420**
- Henry, Deborah B.** *See* Neville, Tina M.
- Hermes, Virginia, Mary Anne Hile, and Johnetta L. Frisbie**
Reviving Literary Discussion: Book Club to Go Kits, **48(1):30–34**
- Hewlett, Dane.** *See* Stein, Merrill
- Hile, Mary Anne.** *See* Hermes, Virginia
- A History of Innovation and a Future of Possibility**, **48(2):116–117**
- Hollands, Neil.** *See* Burcher, Charlotte
- Hollister, Christopher V.** *See* Walsh, Tiffany R.
- Huang, Jie.** *See* Antell, Karen

I

- IMMIGRANTS**
Burke, Susan K. Use of Public Libraries by Immigrants, **48(2):164–174**
- INFORMATION LITERACY**
Walsh, Tiffany R., and Christopher V. Hollister. Creating a Digital Archive for Students' Research in a Credit Library Course, **48(4):391–400**
- Instructions to Authors**, **48(1):102–104**
- INTERLIBRARY LOAN**
Interlibrary Loan Committee. Interlibrary Loan Code for the United States, **48(4):418–419**

J

- Johnson, Corey M.** *See* Nicol, Erica A.
- Jones, James G.** *See* Robertson, Michael J.

K

- Kelley, John M.** *See* Stein, Merrill
- Kern, M. Kathleen**
Teaching Reference: Ten Questions from a First Attempt, **48(4):330–333**
- Kern, M. Kathleen.**
From Accidental Technologist to Accidental Traveler, or What I Learned from a Month in Shanghai, **48(2):118–121**
- Kieft, Robert H.**
The Return of the *Guide to Reference* (Books), **48(1), 4, 6, 8–10.**
- Knibbe-Haanstra, Marcella**
Reference Desk Dilemmas: The Impact of New Demands on Librarianship, **48(1):20, 22–25**
- Kwong, Vincci.** *See* Gonzalez, Adriana Trujillo

L

- Lebbin, Vickery Kaye.** *See* Brier, David J.
- Lewis, Leslie A.**

From the Front Lines: An Academic Librarian Reports on the Impact of APA's New Electronic Reference Guidelines, **48(2):128–131**

LIBRARY INSTRUCTION

PRESENTATIONS

Brier, David J., and Vickery Kaye Lebbin. Perception and Use of PowerPoint at Library Instruction Conferences, **48(4):352–361**

LIBRARY SCIENCE EDUCATION

Kern, M. Kathleen. Teaching Reference: Ten Questions from a First Attempt, **48(4):330–333**

Library Services to an Aging Population Committee

Guidelines for Library and Information Services to Older Adults, **48(2):209–212**

Livingston, Jill. *See* Fuller, Kate

M

Management (column)

Fontenot, Mitchell J. The Ambidextrous Librarian, or "You *Can* Teach a Middle-Aged Dog Some New Tricks!", **48(1):26–28**

Shumaker, David. Who Let the Librarians Out? Embedded Librarianship and the Library Manager, **48(3):239–242**

McPhaul, Adrienne R. *See* Stoddart, Richard A.

Meserve, Harry C., Sandra E. Belanger, Joan Bowlby, and Lisa Rosenblum

Developing a Model for Reference Research Statistics: Applying the "Warner Model" of Reference Question Classification to Streamline Research Services, **48(3):247–258**

MICROSOFT POWERPOINT

Brier, David J., and Vickery Kaye Lebbin. Perception and Use of PowerPoint at Library Instruction Conferences, **48(4):352–361**

Monroe, Amalia L.

American Presidential Power: A Research Guide, **48(2):122–127**

N

Neville, Tina M., and Deborah B. Henry
Reference Classification—Is It Time to Make Some Changes?, **48(4):372–383**

Nicol, Erica A., and Corey M. Johnson

Volunteers in Libraries: Program Structure, Evaluation, and Theoretical Analysis, **48(2):154–163**

Nixon, Judith M., ed.

Management (column), **48(1):26–28, 48(3):239–242**

Notable Books, **48(4):347–348**

O

OLDER ADULTS

Library Services to an Aging Population Committee. Guidelines for Library and Information Services to Older

Adults, **48(2):209–212**

ONLINE EDUCATION. *See* DISTANCE EDUCATION

ONLINE PUBLIC ACCESS CATALOGS

Antell, Karen, and Jie Huang. Subject Searching Success: Transaction Logs, Patron Perceptions, and Implications for Library Instruction, **48(1):68–76**

Outstanding Business References Sources, **48(2):136–140**

Outstanding Reference Titles, **48(4):349**

Overcoming Transactional Distance:

Instructional Intent in an E-mail Reference Service, **48(2):142–152**

P

Perception and Use of PowerPoint at Library Instruction Conferences, **48(4):352–361**

Peters, Christopher C. *See* Vitelle, Luke Porter, Leslie. *See* Fuller, Kate

Portree, Martha, R. Sean Evans, Tina M. Adams, and John J. Doherty

Overcoming Transactional Distance: Instructional Intent in an E-mail Reference Service, **48(2):142–152**

POWERPOINT

Brier, David J., and Vickery Kaye Lebbin. Perception and Use of PowerPoint at Library Instruction Conferences, **48(4):352–361**

Pracht, Carl. *See* Banks, Julie

Preference for Reference: New Options and Choices for Academic Library Users, **48(1):44–53**

PRESENTATIONS

Brier, David J., and Vickery Kaye Lebbin. Perception and Use of PowerPoint at Library Instruction Conferences, **48(4):352–361**

Promoting Library Reference Services to First-Year Undergraduate Students: What Works?, **48(4):362–371**

PUBLIC LIBRARIES

Burke, Susan K. Use of Public Libraries by Immigrants, **48(2):164–174**

Meserve, Harry C., Sandra E. Belanger, Joan Bowlby, and Lisa Rosenblum. Developing a Model for Reference Research Statistics: Applying the "Warner Model" of Reference Question Classification to Streamline Research Services, **48(3):247–258**

Q

QUALITY IMPROVEMENT

Stein, Merrill, Teresa Edge, John M. Kelley, Dane Hewlett, and James F. Trainer. Using Continuous Quality Improvement Methods to Evaluate Library Service Points, **48(1):78–85**

R

Radcliff, Carolyn J., ed.

Reference Books, **48(1):87–100, 48(2):191–205, 48(3):303–315,**

48(4):402–414

Radford, Marie L.
A Personal Choice: Reference Service Excellence, 48(2):108, 110–115

Readers' Advisory (column)
Elliott, Julie. Barriers to Extracurricular Reading Promotion in Academic Libraries, 48(4):340–346
Hermes, Virginia, Mary Anne Hile, and Johnetta Frisbie. Reviving Literary Discussion: Book Club to Go Kits, 48(1):30–34
Stover, Kaite Mediatore. Stalking the Wild Appeal Factor: Readers' Advisory and Social Networking Sites, 48(3):243–246, 269
Trott, Barry. Building on a Firm Foundation: Readers' Advisory over the Next Twenty-Five Years, 48(2):132–135

The Reading List 2009, 48(4):350–351

Reference Classification—Is It Time to Make Some Changes?, 48(4):372–383

Reference Desk Dilemmas: The Impact of New Demands on Librarianship, 48(1):20, 22–25

Reference Desk Staffing Trends: A Survey, 48(1):54–59

REFERENCE SERVICES
Applegate, Rachel. Whose Decline? Which Academic Libraries Are “Deserted” in Terms of Reference Transactions?, 48(2):176–189
Banks, Julie, and Carl Pracht. Reference Desk Staffing Trends: A Survey, 48(1):54–59
Fontenot, Mitchell J. The Ambidextrous Librarian, or “You *Can* Teach a Middle-Aged Dog Some New Tricks!”, 48(1):26–28
Fuller, Kate, Jill Livingston, Stephanie Willen Brown, Susanna Cowan, Thomas Wood, and Leslie Porter. Making Unmediated Access to E-Resources a Reality: Creating a Usable ERM Interface, 48(3):287–301
Granfield, Diane, and Mark Robertson. Preference for Reference: New Options and Choices for Academic Library Users, 48(1):44–53
Knibbe-Haanstra, Marcella. Reference Desk Dilemmas: The Impact of New Demands on Librarianship, 48(1):20, 22–25
Lewis, Leslie A. From the Front Lines: An Academic Librarian Reports on the Impact of APA's New Electronic Reference Guidelines, 48(2):128
Meserve, Harry C., Sandra E. Belanger, Joan Bowlby, and Lisa Rosenblum. Developing a Model for Reference Research Statistics: Applying the “Warner Model” of Reference Question Classification to Streamline Research Services, 48(3):247–258

Radford, Marie L. A Personal Choice: Reference Service Excellence, 48(2):108, 110–115
Sobel, Karen. Promoting Library Reference Services to First-Year Undergraduate Students: What Works?, 48(4):362–371

REFERENCE SOURCES
RUSA CODES Reference Sources Committee. Outstanding Reference Titles, 48(4):349

REFERENCE STATISTICS
Neville, Tina M., and Deborah B. Henry. Reference Classification—Is It Time to Make Some Changes?, 48(4):372–383

Retaining Intellectual Capital: Retired Faculty and Academic Libraries, 48(4):384–390

The Return of the *Guide to Reference (Books)*, 48(1):4, 6, 8–10

Reviving Literary Discussion: Book Club to Go Kits, 48(1):30–34

Robertson, Mark. See Granfield, Diane
Robertson, Michael J., and James G. Jones Exploring Academic Library Users' Preferences of Delivery Methods for Library Instruction: Webpage, Digital Game, and Other Modalities, 48(3):259–269

Rosenblum, Lisa. See Meserve, Harry C.
RUSA
BRASS Business Reference Sources Committee. Outstanding Business References Sources, 48(2):136–140
Interlibrary Loan Committee. Interlibrary Loan Code for the United States, 48(4):418–419
Library Services to an Aging Population Committee. Guidelines for Library and Information Services to Older Adults, 48(2):209–212
RUSA CODES Reading List Council. The Reading List, 48(4):350–351
RUSA CODES Reference Sources Committee. Outstanding Reference Titles, 48(4):349
RUSA History Section. Best Historical Materials, 48(1):41–43
RUSA Machine-Assisted Reference Section. Best Free Reference Websites, 48(1):35–40
RUSA Notable Books Council. Notable Books, 48(4):347–348
Visions of RUSA Future, 48(4):327–329
Wyatt, Neal. The Flow State: An Interview with RUSA's Section Chairs, 48(3):224–225

S

A Select Survey of Criminal Justice Administration and Criminology Resources for Research, Reference, and Collection Development, 48(1):13–19

SHELVERS

Vilelle, Luke, and Christopher C. Peters. Don't Shelve the Questions: Defining Good Customer Service for Shelves, 48(1):60–67

Shumaker, David
Who Let the Librarians Out? Embedded Librarianship and the Library Manager, 48(3):239–242

Smith, Andrew. See Burcher, Charlotte
Snaively, Loanne. See Cahoy, Ellysa Stern
Sobel, Karen
Promoting Library Reference Services to First-Year Undergraduate Students: What Works?, 48(4):362–371

Spencer, Brett. See Stoddart, Richard A.
Stalking the Wild Appeal Factor: Readers' Advisory and Social Networking Sites, 48(3):269

Stein, Merrill, Teresa Edge, John M. Kelley, Dane Hewlett, and James F. Trainer
Using Continuous Quality Improvement Methods to Evaluate Library Service Points, 48(1):78–85

Stoddart, Richard A., Brett Spencer, and Adrienne R. McPhaul
A Select Survey of Criminal Justice Administration and Criminology Resources for Research, Reference, and Collection Development, 48(1):13–19

Stover, Kaite Mediatore
Stalking the Wild Appeal Factor: Readers' Advisory and Social Networking Sites, 48(3):269

Strange, Julie. See Gonzalez, Adriana
Trujillo
Subject Searching Success: Transaction Logs, Patron Perceptions, and Implications for Library Instruction, 48(1):68–76

SURVEYS
Cahoy, Ellysa Stern, and Loanne Snaively. Maximizing Local and National Assessment for Evidence-Based Librarianship, 48(3):218–223

T

Teaching Reference: Ten Questions from a First Attempt, 48(4):330–333

Trainer, James F. See Stein, Merrill
Trott, Barry. See Burcher, Charlotte
Trott, Barry, ed.
Readers' Advisory, 48(1):30–34, 48(2):132–135, 48(3):243–246, 48(4):340–346

Trujillo, Adriana. See Gonzalez, Adriana
Trujillo

U

Uncovering Black Feminist Writers 1963–90: An Evaluation of Their Coverage in Research Tools, 48(3):270–286

Use of Public Libraries by Immigrants, 48(2):164–174

INDEX TO VOLUME 48

Using Continuous Quality Improvement Methods to Evaluate Library Service Points, 48(1):78–85

V

Vilelle, Luke, and Christopher C. Peters
Don't Shelf the Questions: Defining Good Customer Service for Shelves, 48(1):60–67

VIRTUAL REFERENCE SERVICES

Portree, Martha, R. Sean Evans, Tina M. Adams, and John J. Doherty.
Overcoming Transactional Distance: Instructional Intent in an E-mail Reference Service, 48(2):142–152

Visions of RUSA Future

Wyatt, Neal, 48(4):327–329

Volunteers in Libraries: Program

Structure, Evaluation, and Theoretical Analysis, 48(2):154–163

W

Walsh, Tiffany R., and Christopher V. Hollister

Creating a Digital Archive for Students' Research in a Credit Library Course, 48(4):391–400

WEB RESOURCES

Best Free Reference Websites, 48(1):35–40

Welcome to the Table, 48(1):19

Who Let the Librarians Out? Embedded Librarianship and the Library Manager, 48(3):239–242

Whose Decline? Which Academic Libraries Are “Deserted” in Terms of Reference Transactions?, 48(2):176–189

Wood, Thomas. *See* Fuller, Kate

Wyatt, Neal

The Flow State: An Interview with RUSA's Section Chairs, 48(3):224–225

A History of Innovation and a Future of Possibility, 48(2):116–117

Visions of RUSA Future, 48(4):327–329

Welcome to the Table, 48(1):12, 19

Wyatt, Neal, ed.

The Alert Collector (column), 48(1):13–19, 48(2):122–127, 48(3):226–231, 48(4):334–339

Y

Yen, Julie. *See* Gonzalez, Adriana Trujillo

Z

Zabel, Diane

From the Editor, 48(1):4, 6, 8–10, 48(2):108, 110–115, 48(3):216, 218–223, 48(4):324, 326, 329

Zabel, Diane, ed.

For Your Enrichment (column), 48(1):20, 22–25, 48(2):128–131, 48(3):232–238

Zellers, Jessica. *See* Burcher, Charlotte

SOURCES

A

Africa and the Americas: Culture, Politics, and History, 48(4):402
America in Revolt During the 1960s and 1970s, 48(2):191

American Civil War, 48(3):303–304

American Heroes, 48(3):303–304

American Villains, 48(3):303–304

Annual Review of Global Peace Operations, 2008, 48(2):191–192

Answering Consumer Health Questions: The Medical Library Association Guide for Reference Librarians, 48(3):315

Answers to the Health Questions People Ask in Libraries, 48(4):414–415

B

Berkshire Encyclopedia of Extreme Sports, 48(1):87

Blood on the Stage: Milestone Plays of Crime, Mystery, and Detection: An Annotated Repertoire, 1900–1925, 48(3):304

Books and Beyond: The Greenwood Encyclopedia of New American Reading, 48(4):415

British Film Noir Guide, 48(1):87–88

C

Career Opportunities in the Internet, Video Games, and Multimedia, 48(1):88

Chronology of American History, 48(4):402–403

Climate Change: In Context, 48(3):304

College Financing Information for Teens, 48(2):192

Conflict between India and Pakistan: An Encyclopedia, 48(4):403

Crash Course in Reference, 48(3):315

Crime & Punishment in the U. S., 48(3):305

Cultural Encyclopedia of the Body, 48(4):403–404

D

Daily Life in the New Testament, 48(2):192–193

Debt Information for Teens, 48(1):88–89

Disasters, Accidents, and Crises in American History: A Reference Guide to the Nation's Most Catastrophic Events, 48(2):193

Diseases and Disorders, 48(4):404–405

The Drama 100: A Ranking of the Greatest Plays of All-Time, 48(1):89

E

The Eighties in America, 48(2):193–194

Encyclopedia of African-American Literature, 48(2):194–195

Encyclopedia of the African Diaspora:

Origins, Experiences, and Culture, 48(3):308–309

Encyclopedia of American Government and Civics, 48(4):405

The Encyclopedia of the Arab-Israeli Conflict: A Political, Social, and Military History, 48(2):197–198

Encyclopedia of Bilingual Education, 48(3):305–306

The Encyclopedia of Civil War Medicine, 48(3):306

Encyclopedia of Counseling, 48(4):405–406

Encyclopedia of Educational Psychology, 48(2):195

Encyclopedia of Epidemiology, 48(1):89–90

Encyclopedia of Gay and Lesbian Popular Culture, 48(1):90

Encyclopedia of Geographic Information Science, 48(1):90–91

Encyclopedia of Global Health, 48(1):91

Encyclopedia of Global Warming and Climate Change, 48(2):195–196

Encyclopedia of Hispanic-American Literature, 48(4):406

Encyclopedia of Interpersonal Violence, 48(3):306–307

Encyclopedia of the Jazz Age: From the End of World War I to the Great Crash, 48(2):198

Encyclopedia of the Jewish Diaspora: Origins, Experiences and Culture, 48(4):407–408

Encyclopedia of Love in World Religions, 48(1):91–92

Encyclopedia of New Year's Holidays Worldwide, 48(3):307

The Encyclopedia of North American Colonial Conflicts to 1775: A Political, Social, and Military History, 48(4):406–407

Encyclopedia of Obesity, 48(1):92

Encyclopedia of Political Communication, 48(2):196

Encyclopedia of Psychology and Law, 48(1):93

Encyclopedia of Race, Ethnicity, and Society, 48(2):196–197

Encyclopedia of Race and Racism, 48(1):93–94

Encyclopedia of Scientific Principles, Laws, and Theories, 48(3):307–308

Encyclopedia of the Social and Cultural Foundations of Education, 48(4):408–409

Encyclopedia of Social Problems, 48(3):308

Encyclopedia of Society and Culture in the Ancient World, 48(1):94

Encyclopedia of Society and Culture in the Medieval World, 48(4):407

Encyclopedia of Stem Cell Research, 48(4):407

Encyclopedia of World History, 48(4):409

Encyclopedia of World's Fairs and

Expositions, 48(3):309–310
 Everyday Finance: Economics,
 Personal Money Management, and
 Entrepreneurship, 48(3):310

F

Foyle's Philavery: A Treasury of Unusual
 Words, 48(2):198–199

G

The Gale Encyclopedia of Diets: A Guide
 to Health and Nutrition, 48(2):199
 Gamers in the Library?! The Why, What,
 and How of Video Game Tournaments
 for All Ages, 48(2):205
 A Good Match: Library Career
 Opportunities for Graduates of Liberal
 Arts Colleges, 48(1):100
 Gotcha Good! Nonfiction Books to
 Get Kids Excited About Reading,
 48(3):315–316
 The Greenwood Encyclopedia of
 Folktales and Fairy Tales, 48(1):94–95
 The Greenwood Encyclopedia of Latino
 Literature, 48(4):409–410

H

Handbook to Life in the Medieval World,
 48(2):199–200
 The Handy 5, 48(2):205–206
 The Harlem Renaissance, 48(3):310–311
 The Holiness-Pentecostal Movement: A
 Comprehensive Guide, 48(3):311
 Holocaust Literature, 48(2):200

I

Icons of R&B and Soul: An Encyclopedia
 of the Artists Who Revolutionized
 Rhythm, 48(1):95
 Icons of Rock: An Encyclopedia of The
 Legends Who Changed Music forever,
 48(1):95
 The Illustrated Guide to the Bible,
 48(1):95–96
 Information Literacy Meets Library 2.0,
 48(4):415–416
 International Encyclopedia of
 Organization Studies, 48(2):200–201
 Is Consulting for You? A Primer for
 Information Professionals, 48(1):100–
 101

L

The Legislative Branch of the Federal
 Government: People, Process, and
 Politics, 48(4):410
 Let's Talk Turkey: The Stories Behind
 America's Favorite Expressions,
 48(3):311–312
 Library 2.0 and Beyond: Innovative
 Technologies and Tomorrow's User,

48(1):101
 Life Events and Rites of Passage,
 48(2):201
 Literary Research and the American
 Modernist Era: Strategies and Sources,
 48(3):312

M

Managing Children's Services in the
 Public Library, 48(2):206
 The Martin Luther King, Jr.,
 Encyclopedia, 48(3):312–313
 The Medical Library Association
 Essential Guide To Becoming an
 Expert Researcher, 48(3):316
 The Medical Library Association Guide to
 Health Literacy, 48(3):316–317
 Merchandising Made Simple: Using
 Standards and Dynamite Displays to
 Boost Circulation, 48(3):317
 Military Communications: From Ancient
 Times to the 21st-Century, 48(1):96

N

Nations and Nationalism: A Global
 Historical Overview, 48(3):313
 The New Encyclopedia of Unbelief,
 48(1):96–97

O

The Old West: History and Heritage,
 48(4):410–411
 Opportunity for Leadership: Full and
 Informed Participation, 48(3):317–318
 Organized Crime: From Trafficking to
 Terrorism, 48(4):411–412
 Our New Public, A Changing Clientele:
 Bewildering Issues or New Challenges
 for Managing Libraries?, 48(1):101

P

A Picture Book Primer: Understanding
 and Using Picture Books, 48(4):416

Q

The Quality Library: A Guide to Staff
 Driven Improvement, Better Efficiency,
 and Happier Customers, 48(2):206
 Queer America: A GLBT History of the
 20th Century, 48(2):201–202
 Questioning Library Neutrality: Essays
 from Progressive Librarian, 48(2):206–
 207

R

Reality Rules! A Guide to Teen Nonfiction
 Reading Interests, 48(3):318
 Reference Sources for Small and Medium-
 Sized Libraries, 48(4):416
 Renewing Professional Librarianship: A

Fundamental Rethinking, 48(3):318
 Research-Based Readers' Advisory,
 48(2):207
 Rich and Poor in America: A Reference
 Handbook, 48(2):202
 Rights of the Disabled, 48(4):412
 Rock Band Name Origins: The Stories
 of 240 Groups and Performers,
 48(2):202–203

S

Scientific Thought: In Context,
 48(4):412–413
 South Asia: An Environmental History,
 48(2):203
 Story Behind the Protest Song: A
 Reference Guide to the 50 Songs That
 Changed the 20th Century, 48(4):413
 Student Encyclopedia of African
 Literature, 48(3):313–314
 Student's Encyclopedia of American
 Literary Characters, 48(3):314

T

The Thanksgiving Book, 48(2):203–204
 Transforming Library Service through
 Information Commons: Case Studies
 for the Digital Age, 48(4):416–417
 Treaties With American Indians: An
 Encyclopedia of Rights, Conflicts, and
 Sovereignty, 48(1):97–98

U

The Underground Railroad: An
 Encyclopedia of People, Places, and
 Operations, 48(1):98
 User-Centered Library Websites:
 Usability Evaluation Methods,
 48(3):318–319
 U-X-L Encyclopedia of U.S. History,
 48(4):413–414

W

Web Accessibility: Practical Advice
 for the Library and Information
 Professional, 48(4):417
 What Every Librarian Should Know about
 Electronic Privacy, 48(2):207–208
 Women, Science and Myth: Gender
 Beliefs from Antiquity to the Present,
 48(3):314–315
 Women Adventurers, 1750-1900,
 48(1):98–99
 Women in American Musical Theater,
 48(2):204
 Women in the American Civil War,
 48(1):99–100
 Women in the American West, 48(2):204–
 205
 World and Its Peoples: The Americas,
 48(4):414