

# General Works Consulted and Cited

- Abram, Stephen. "43 Things I Might Want to Do This Year." *Information Outlook* 10, no. 2 (February 2006). Text available at [www.findarticles.com/p/articles/mi\\_m0FWE/is\\_2\\_10/ai\\_n16133338](http://www.findarticles.com/p/articles/mi_m0FWE/is_2_10/ai_n16133338)
- . "Very Cool Library Learning 2.0." Stephen's Lighthouse Blog, August 4, 2006, [http://stephens-lighthouse.sirsi.com/archives/2006/08/very\\_cool\\_libra.html](http://stephens-lighthouse.sirsi.com/archives/2006/08/very_cool_libra.html)
- American Library Association. "Final Report of the Steering Committee on the Congress for Professional Education." June 1999, [www.ala.org/ala/hrdrbucket/1stcongressonpro/1stcongresssteeringcommittees.htm](http://www.ala.org/ala/hrdrbucket/1stcongressonpro/1stcongresssteeringcommittees.htm)
- Armstrong, M., and A. Baron. "Out of the Tick Box." *People Management* 4, no. 15 (July 23, 1998): 38-41.
- Barnett, Andy. *Libraries, Community, and Technology*. Jefferson, NC: McFarland & Company, 2002.
- Beck, Sara Ramser, ed. *Library Training for Staff and Customers*. New York: Haworth Information Press, 2000.
- Bill and Melinda Gates Foundation. "Developing Competencies Worksheet." WebJunction, August 10, 2003, <http://webjunction.org/do/PrinterFriendlyContent?id=1269>
- Blowers, Helene. "PLCMC Learning 2.0 Finale (or 'the Winner Is . . .')." Learning 2.0 Blog, November 1, 2006, <http://plcmclearning.blogspot.com/2006/11/plcmc-learning-20-finale-or-winner-is.html>
- Brandt, D. Scott. *Teaching Technology: A How-To-Do-It Manual for Librarians*. New York: Neal-Schuman, 2002.
- Buttlar, Lois, and Rosemary Du Mont. "Library and Information Science Competencies Revisited." *Journal of Education for Library and Information Science* 37, no. 1 (1996): 44-62.
- Campbell, Andrew, and Kathleen Sommers Luchs. *Core Competency-Based Strategy*. London: International Thompson Business Press, 1997.
- Chan, Donna C. "Core Competencies for Public Libraries in a Networked World." Presentation at the annual conference of the Canadian Association for Information Science, London, Ontario, June 2-4, 2005, [www.cais-acsi.ca/proceedings/2005/chan\\_2005.pdf](http://www.cais-acsi.ca/proceedings/2005/chan_2005.pdf)
- Christensen, Phyllis. "More Thoughts on 21st Century Competencies." Something New Every Day Blog, July 30, 2006, <http://snelibrary.wordpress.com/2006/07/30/more-thoughts-on-21st-century-competencies>
- Cuddy, Colleen, and Trisha Stevenson Medeiros. "Designing a Library Staff Computer Training Program: Implementation of Core Competencies." *Information Technology and Libraries* 21, no. 2 (June 2002): 87.
- Dixon, Kevin. Computer HELP! Blog, <http://memphiscomputers.blogspot.com>
- . MPLIC Tech Train Blog, <http://mplictechtrain.blogspot.com>
- Education Committee of the Business Reference and Services Section. "Core Competencies for Business Reference: An Introduction to One of the BRASS Education Committee's Web Guides." *Reference and User Services Quarterly* 46, no. 1 (Fall 2006): 40-3.
- Elsner, Edward J. The Public Library Helper. 2005, [www.mei.net/~elsner](http://www.mei.net/~elsner)
- Farkas, Meredith. "Skills for the 21st Century Librarian." Information Wants to Be Free Blog, July 17, 2006, <http://meredith.wolfwater.com/wordpress/index.php/2006/07/17/skills-for-the-21st-century-librarian>
- Farmer, Lesley S. J. "Teaching Veteran Librarians Technology." *Library Talk* 14 (2001): 8-9.

- Gordon, Rachel Singer. *Teaching the Internet in Libraries*. Chicago: American Library Association, 2001.
- Gordon, Rachel Singer, and Michael Stephens. "Keeping Up with Keeping Up." *Computers in Libraries* 26, no. 9 (October 2006).
- . "Ten Tips for Technology Training." *Computers in Libraries* 26, no. 5 (May 2006).
- Griffiths, José-Marie. "The New Information Professional." *ASIS Bulletin* 24, no. 3 (February/March 1998), [www.asis.org/bulletin/Feb-98/griffiths.html](http://www.asis.org/bulletin/Feb-98/griffiths.html)
- Hastings, Kirk, and Roy Tennant. "How to Build a Digital Librarian" *D-Lib Magazine* 2, no. 11 (November 1996), [www.dlib.org/dlib/november96/ucb/11hastings.html](http://www.dlib.org/dlib/november96/ucb/11hastings.html)
- Holt, Glen E. "Training, a Library Imperative." In Andy Barnett, *Libraries, Community, and Technology*. Jefferson, NC: McFarland & Company, 2002.
- Horrigan, John. "Home Broadband Adoption 2006." In "Reports: Technology & Media Use" on the Web site of the Pew Internet & American Life Project, May 28, 2006, [www.pewinternet.org/report\\_display.asp?r=184](http://www.pewinternet.org/report_display.asp?r=184)
- Hough, Brenda. "Teaching People to Be Savvy Travelers in a Technological World." *Computers in Libraries* 26, no. 5 (May 2006): 9-12.
- Houghton-Jan, Sarah. "IL 2006: Public Library 2.0: Emerging Technologies and Changing Roles." The Librarian in Black Blog, October 23, 2006, [http://librarianinblack.typepad.com/librarianinblack/2006/10/il\\_2006\\_public.html](http://librarianinblack.typepad.com/librarianinblack/2006/10/il_2006_public.html)
- Krissoff, A., and L. Konrad. "Computer Training for Staff and Patrons." *Computers in Libraries* 18, no. 1 (January 1998).
- Lee, Angelique. "Competency Assessment." On the Web site of the University of North Texas Center for Collaborative Organizations, 1999, [www.workteams.unt.edu/old/reports/lee99.html](http://www.workteams.unt.edu/old/reports/lee99.html)
- Library of Congress. "Federal Librarians in the 21st Century: Changing Roles in the Electronic Age: Summary Report on Conference Proceedings." September 15, 1993, [www.loc.gov/flicc/21cent.html](http://www.loc.gov/flicc/21cent.html)
- Lynch, Beverly P., and Kimberly Robles Smith. "The Changing Nature of Work in Academic Libraries." *College & Research Libraries* 62, no. 5 (September 2001), [www.ala.org/ala/acrl/acrlpubs/crljournal/backissues2001b/september01/lynch.pdf](http://www.ala.org/ala/acrl/acrlpubs/crljournal/backissues2001b/september01/lynch.pdf)
- MacDonald, Linda Brew. "Deciding among the Options." In *Teaching Technologies in Libraries: A Practical Guide*. Boston: G. K. Hall, 1991, 29-55.
- Madden, Mary. "Internet Penetration and Impact." In "Reports: Internet Evolution" on the Web site of the Pew Internet & American Life Project, April 26, 2006, [www.pewinternet.org/PPF/r/182/report\\_display.asp](http://www.pewinternet.org/PPF/r/182/report_display.asp)
- Marshall, Nell, Sue Woodson, and Maureen Beck. "Developing Core Computer Competencies for Librarians." Presentation at the meeting of the Maryland Library Association's Bibliographic Instruction Interest Group, November 1999, [www.vjc.edu/library/index.aspx?id=3043](http://www.vjc.edu/library/index.aspx?id=3043)
- Massis, Bruce E. "How to Create and Implement a Technology Training Program." *American Libraries* 32, no. 9 (Oct. 2001): 49+.
- . "Integrating Technology for Library Staff." *Interface: Web Companion to the Newsletter of the Association for Specialized and Cooperative Library Agencies*, 23, no. 4 (Winter 2001), [www.ala.org/ala/ascla/asclapubs/interface/archives/contentlistingby/volume23/integratingtech/integratingtechnology.htm](http://www.ala.org/ala/ascla/asclapubs/interface/archives/contentlistingby/volume23/integratingtech/integratingtechnology.htm)
- McDonald, Andrew. "The Digital Librarian: New Skills, New Challenges." In *The Human Factors in Digital Library Development*. Berlin: Springer, 1998.
- McNeil, Beth. *Core Competencies: SPEC Kit 270*. Washington, DC: Association of Research Libraries, 2002. Information available at [www.arl.org/spec/270sum.html](http://www.arl.org/spec/270sum.html)
- McNeil, Beth, and Joan Giesecke. "Core Competencies for Libraries and Library Staff." In *Staff Development: A Practical Guide*, 3rd ed., ed. Elizabeth Fuseler Avery, Terry Dahlin, and Deborah A. Carver. Chicago: American Library Association, 2001.
- Merriam-Webster's Collegiate Dictionary*, 11th edition. Springfield, MA: Merriam-Webster, 2003.
- Naylor, Richard J. "Core Competencies: What They Are and How to Use Them." Presentation at the Institute on 21st Century Librarianship, Stanford University, Palo Alto, Calif., Aug. 5-11, 2001. [http://institute21.stanford.edu/summer/speakers/trelstad\\_mag.html](http://institute21.stanford.edu/summer/speakers/trelstad_mag.html)
- Niederlander, Mary. "Library Staff Competencies: Administrators, Librarians, Paraprofessional Support Staff." n.d., <http://librarysupportstaff.com/4competency.html>
- Paris, Marion. "Beyond Competencies: A Trendspotter's Guide to Library Education." *Information Outlook* 3, no. 12 (December 1999): 31.
- Pralhad, C. K., and Gary Hamel. "The Core Competence of the Corporation." *Harvard Business Review* 68, no.3 (May/June 1990): 79-91.
- Reaume, Renee and Mary Jane Bilsland. "Core Competencies for Technology." Presentation at the Alberta Library Conference, Jasper, Alberta, April 26-29, 2006, [http://albertalibraryconference.com/2006/wp-content/uploads/2006/05/ALC2006-G3-Core\\_Competencies\\_Technology.pdf](http://albertalibraryconference.com/2006/wp-content/uploads/2006/05/ALC2006-G3-Core_Competencies_Technology.pdf)
- Reed, Lori. PCLMC (Public Library of Charlotte and Mecklenburg County, N.C.) Information Technology Core Competencies Blog. <http://plmccore.blogspot.com>
- Romaine, Cindy. "Staying Relevant: Competencies and Employee Reviews." *Information Outlook* 8, no. 4 (April 2004): 21.

- Schneider, Karen. "Libraryland Skills for Any Century." Free Range Librarian Blog, April 21, 2006, [http://freerangelibrarian.com/2006/07/libraryland\\_skills\\_for\\_any\\_cen.php](http://freerangelibrarian.com/2006/07/libraryland_skills_for_any_cen.php).
- . "Libraryland Skills Part Deux" Free Range Librarian Blog, July 20, 2006, [http://freerangelibrarian.com/2006/07/libraryland\\_skills\\_part\\_deux.php](http://freerangelibrarian.com/2006/07/libraryland_skills_part_deux.php).
- Shaughnessy, Thomas W. "Approaches to Developing Competencies in Research Libraries." *Library Trends* 41, no. 2 (Fall 1992): 282–98.
- Smith, Cathy. "The Implementation and Uses of Library Industry Competency Standards in TAFE Libraries: The Application of a Model." Presentation at the TAFE Libraries conference of the Australian Library and Information Association, October 21–23, 2001, Brisbane, Queensland, Australia, <http://conferences.ala.org.au/tafe2001/papers/cathy.smith.html>
- Smith, J. "Linking Competencies to Compensation at Toyota." In *Conference Proceedings of Linkage Incorporated, USA*, 5. Nov. 4, 1998, 281–320.
- Smith, Linda C. *Professional Competencies—Technology and the Librarian: Papers presented at the 1983 Clinic on Library Applications of Data Processing, April 24–26, 1983*. Champaign, IL: Graduate School of Library and Information Science, University of Illinois at Urbana-Champaign, 1983.
- Special Library Association. "Hot Topic: SLA Spotlights Professional Skills." *Information World Review*, April 8, 2005, 14.
- Stephens, Michael. *The Library Internet Trainer's Toolkit*. New York: Neal-Schuman Publishers, 2001.
- Stone, Florence M., and Randi T. Sachs. *The High-Value Manager: Developing the Core Competencies Your Organization Demands*. New York, NY: AMACOM, 1995.
- Swigger, Keith. "Congress on Professional Education: Education for an Ancient Profession in the Twenty-first Century." Adapted from a speech presented in the Military Librarians Workshop, November 20, 1996, Annapolis, Md. Full text published in *Change and Continuity in Librarianship: Approaching the Twenty-first Century: Proceedings of the 40th Military Librarians Workshop, 20–22 November 1996*, ed. Richard Werking, Defense Technical Information Center, 1997. [www.ala.org/ala/hrdrbucket/1stcongressonpro/1stcongresseducationancient.htm](http://www.ala.org/ala/hrdrbucket/1stcongressonpro/1stcongresseducationancient.htm)
- Tennant, Roy. "Learning and Retooling." *Library Journal* (March 15, 1998): 28–29.
- . *Managing the Digital Library*. New York: Reed Press, 2004.
- . "The Most Important Management Decision: Hiring Staff for the New Millennium." *Library Journal* 123, no. 3 (February 15, 1998): 102, [www.libraryjournal.com/article/CA156490.html](http://www.libraryjournal.com/article/CA156490.html)
- . "Skills for the New Millennium: Managing a Digital Library" *Library Journal* 124, no. 1 (January 1999): 39.
- Thorhauge, Jens. "New Demands—Old Skills: A Strategy for Bridging the Competence Gap: Building Competencies in a Daily Working Context." *IFLA Journal* 31, no. 2: 162–68.
- Tovey, Laura. "Competency Assessment: A Strategic Approach—Part 1." *Executive Development* 6, no. 5 (1993): 26–7.
- Turner, Laura. "20 Technology Skills Every Educator Should Have." *T.H.E. Journal*, June 1, 2005, [www.thejournal.com/articles/17325](http://www.thejournal.com/articles/17325).
- Wallace, Patricia. "Hurling Through Cyberspace: Tackling Technology Training" *Computers in Libraries* 19, no. 2 (February 1999): 21.
- Wikipedia. "Five Laws of Library Science." Entry created September 12, 2003, last revised entry author consulted December 22, 2006, [http://en.wikipedia.org/wiki/Five\\_laws\\_of\\_library\\_science](http://en.wikipedia.org/wiki/Five_laws_of_library_science)
- Woodsworth, Anne. "New Library Competencies: Our roles must be defined within the context of a global digital information infrastructure, not just a library with four walls." *Library Journal* 122, no. 9 (May 15, 1997): 46.