

# Vendor List

## Open Sense Solutions

Open Sense Solutions provides Linux desktop solutions for libraries, schools, and businesses. Its primary product is Groovix, an Ubuntu-based custom Linux distribution and support service. A typical Groovix distribution for a library would include the following features:

- automatic updates (including security updates, bug fixes, and version updates) from a primary Groovix distribution located either at Open Sense Solutions or at the purchasing library
- automatic timeout and reset when there is no user activity or when a user logs out
- session management supporting a yearly, monthly, daily, or single-session time limit and forced logout, after warnings, when the session is over
- authentication options that include LDAP, PAM, and SIP2 (with SirsiDynix Horizon, Polaris Library Systems Polaris, and SirsiDynix Symphony)

During a system reset, user-writable configuration files are reset, temporary disk space is cleared, and user processes are killed.

Other supported features include workstation monitoring, reservations and queuing, and content filtering (which can be used to meet CIPA requirements).

Open Sense Solutions recommends PaperCut ([www.papercut.com](http://www.papercut.com)), a proprietary product from PaperCut Software, for print job management, but will work with other solutions.

Pricing for a support contract begins at \$50 per year per workstation for a standard system.

All Open Sense Solutions scripts and management tools are open source and available on CDs or for download from its website.

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Pewaukee, WI 53072  
Contact: Mike Pardee  
Toll-free: 1-888-323-1742  
Other: (414) 433-4801  
E-mail: [michael.pardee@open-sense.com](mailto:michael.pardee@open-sense.com)  
<http://open-sense.com>

## Canonical

Canonical provides commercial support and sponsorship for the Ubuntu Linux distributions, including general support, training and certification, custom engineering, and application packaging.

General information: [www.canonical.com](http://www.canonical.com)

Support or engineering services: [www.canonical.com/contact/sales](http://www.canonical.com/contact/sales)

Training enquiries: <http://forms.canonical.com/survey?iv=b4116104c0d6c59>

## Userful

Userful provides a complete solution for running Linux-based workstations in any public environment. It bases its solutions on open source software and provides open source applications with its solutions, but also includes proprietary management tools.

200-709 11th Ave. SW  
Calgary AB T2R 0E3  
Canada  
Contact: Daniel Griffin

General toll-free: 1-866-USERFUL (873-7385)  
Sales inquiries toll-free: 1-866-873-9126  
Other: (403) 289-2177  
E-mail: [sales@userful.com](mailto:sales@userful.com)  
<http://www2.userful.com>

## **DisklessWorkstations.com**

DisklessWorkstations.com is a vendor of terminal hardware compatible with LTSP.

360 East Maple Road, Suite C  
Troy, MI 48083  
Toll-free: 1-888-359-5877  
Other: (248) 724-0701  
Fax: (248) 577-0201  
E-mail: [sales@DisklessWorkstations.Com](mailto:sales@DisklessWorkstations.Com)  
<http://disklessworkstations.com>